

Dear UCI Health patients and families,

The health and well-being of our patients, staff and community is our highest priority. To ensure we maintain a safe environment, we have adjusted our visitation policy for all UCI Health facilities, which includes the UCI Medical Center and outpatient clinics.

UCI Medical Center

UCI Health has implemented a "limited visitor" policy at Douglas Hospital and University Tower/Bldg. 1A. The following exceptions may apply:

- Labor-and-delivery patients may have one partner or one birth support person.
- Neonatal intensive care unit patients may have one birth parent plus their significant other (both can be parents) who must remain in the patient's room for the duration of the visit.
- Pediatric intensive care patients may have two adult visitors, preferably parents, and must remain in the patient's room during the visit.
- End-of-life patients may have two visitors at the bedside. We will strive to ensure that at least one person is with the patient during the entire period so that no patient is alone at the end of their life.
- Children undergoing surgery may have two adult visitors, preferably parents, wait in the surgery waiting room.
- Other conditions or emergent situations may qualify as an exception as determined by the patient's care team.

Emergency Department

No general visitations are permitted. Exceptions may be made on a case-by-case basis for emergent trauma situations. No visitation will be permitted for patients with a suspected COVID-19 infection or who have been confirmed COVID-19-positive.

Psychiatry

No general visitations permitted.

UCI Health Outpatient Clinics

The limited visitor policy described above is also applicable at all UCI Health clinics, including H.H. Chao Comprehensive Digestive Disease Center, Chao Family Comprehensive Cancer Center, UCIMC outpatient pavilions, UCI Health Neuropsychiatric Center, Adult Rehabilitation Center, the Gavin Herbert Eye Institute and at all other community locations. The following exceptions may apply:

- One caregiver will be permitted to accompany a patient, as appropriate.
- Two visitors (parents/foster parents/guardians) for minors (under the age of 14 years) are permitted at clinics.
- Other conditions or emergent situations may qualify as an exception as determined by the patient's care team.

Please note, UCI Health will not permit entry to any premises for the following:

- Any visitor with cold, flu or COVID-like symptoms now or during the previous 14 days, or who has been exposed to or in close contact with an individual with these symptoms during that time will not be permitted access to the medical center.
- Children ages 16 and under

If you have questions or need additional information, please call our Patient Experience & Guest Services department at (714) 456-7606.

We greatly appreciate your cooperation with this important initiative to keep you, our patients and our healthcare workers as safe as possible.

Sincerely,

Chad T. Lefteris
CEO, UCI Health